



EUROPEAN UNION RULE OF LAW MISSION IN KOSOVO

EULEX KOSOVO

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CLARIFICATIONS (2)

PUBLICATION REFERENCE: EuropeAid/131311/D/SUP/XK/Supply Contract for IT Equipment No.4 (PROC/266/11)

1. Questions regarding Instruction to Tenderers

No	Item No/ & NO.	Question	Answer
1		<p>Please, complete us with additional information, for the following question: How is the tender guarantee form, that apply to you:</p> <p>a) by bank, b) cheque, c) insurance company, or d) these three forms are valid ?</p>	<p>The tender guarantee must be in the format given in the Tender Dossier and may be provided in the form of a bank guarantee, a banker's draft, a certified cheque, a bond provided by an insurance and/or bonding company or an irrevocable letter of credit.</p>

2. Questions regarding Technical Specifications

No	Item No/ & NO.	Question	Answer
1	Lot 1	Are any installation or startup-services needed?	No such services are required.
2	Lot 1 Item 1	Contrast ratio: minimum 50000:1 - which contrast ratio is requested? Static or dynamic contrast ratio?	Dynamic.
3	Lot 1 Item 62	Can we offer UPS with SmartSlot Interface Port, instead of requested 08-9 RS-232 as a new feature in the new models?	Yes as it is a newer technology and therefore exceeds the specs.
4	Lot 1 Item 65	Is it required to offer 15 pieces of 230V power supply, or 1(one) Power Supply for 15 Fiber Media Converters?	15 x 230V power supplies, one for every media converter.

5	Lot 2	Are any installation or startup-services needed	No such services are required.
6	Lot 2 Item 1	The required number of SFP ports are 4 (2 x combo ports RJ45/SFP, 2 x SFP ports for optical connectivity), but the required SFP modules are 6. Please clarify the numbers of required SFP modules and their type(SX, LH, ZX).	We confirm the number of SFP modules as we would like to have 2 spares. Their type should be SX.
7	Lot 2 Item 1	Technical specification requirement line: "Incl. 6 x SFP modules" The type of SFP modules is not specified. Possible options are SX, LX or ZX modules. Can you please specify which type of SFP modules are requested?	SX modules.
8	Lot 2	Is an detail network plan (VLANs, Routing, IP addresses,...) available with cable distances	This will be carried out by the Contracting Authority.
9	Lot 2	Are any cables needed	Only the cables included in the boxes, no additional ones.
10	Lot 2	Which type of UPS is available for Lot-2 equipment (1 or 3-phases, management card,...)	The available UPSs are APC Symmetra 16kVA, 3-phase, incl. management cards.
11	Lot 3	Is an installation and cabling plan available (cable types, cable distance, transceiver types)	All systems will be installed in adjacent racks and must meet the technical specifications.
12	Lot 3	Is a server- and storage layout plan available (racking plan)	Four empty 42U racks will be available for the installation of the equipment.
13	Lot 3	Which type of PDU's are available for LOT-2 equipment	HP PDUs, the available racks are HP 10642 G2.
14	Lot 3	Which type of Ethernet interconnects are requested for HP Blade Enclosure (Switch, VC-Flex10, VC-FlexFabric)	Any that would meet the technical specs.
15	Lot 3	Which transceiver types are requested for the Blade Enclosure?	Any that would meet the technical specs.
16	Lot 3	Is a separated Blade Enclosure needed for the HP P4800 Storage system or are you referring to the MDS600 Storage Boxes in the Enclosure Storage System (2x Storage enclosure)?	It refers to the storage boxes and not to a separate blade enclosure, i.e. no separate blade enclosure is required for the storage system.
17	Lot 3	Will there additional devices connected to the Blades SAS-Switches? Other than the MDS600, which are part of the P4800.	No.
18	Lot 3 Item 2	Network (iSCSI) switches the total number of SFP+ modules are total 9 for both switches, but the total slots are 8 (both switches have 2 x dual port 10Gigabit Ethernet SFP+). Please confirm that numbers.	The numbers are correct, we would like to have one spare SFP+ module.
19	Lot 3	Our opinion is that has limited vendor competitions because it's designed only for HP, right? There is no other half height blade vendor with 384	You may offer a product with less maximum RAM memory, however the offered product must meet the

		Gb of RAM instead HP blade servers. Can we offer with less maximum options?	minimum requirement of installed RAM, which is 128GB per server blade.
20	Lot 3	There is no Microsoft Exchange Messaging System device that other vendor can offer - can we offer other related to this with archiving and backup appliance similar to this?	The requirement for the Microsoft Exchange Messaging System is because Microsoft Exchange is already being used in our organization. If the offered product fully meets the requirements, then you may offer such product.
21	Lot 3	The Blade server maximum memory required 384GB and the request is for 128 Gb. Only HP Form factor half-height can offer that and none of them is available with 16 blades in one chassis. Question is can we offer server with up to 288 Gb ram option.	You may offer a product with less maximum RAM memory, however the offered product must meet the minimum requirement of installed RAM, which is 128GB per server blade.
22	Lot 3	In Disk backup system as unique HP duplication appliance the requirement is for FC and iscsi connection. Question is to have competition can we offer 10 Gbit Ethernet card instead iscsi.	You may offer a product with 10Gbps Ethernet card as long as it also supports either iSCSI or FC.
23	Lot 3	This is HP e5000 exchange appliance that is only available from HP and no other vendor started producing. Question is can we offer similar solution that can qualify 90 % of requirements that is dedicated only for exchange server.	The requirement for the Microsoft Exchange Messaging System is because Microsoft Exchange is already being used in our organization. If the offered product fully meets the requirements, then you may offer such product.
24	Lot 4	High-Volume Color Laser Multifunctional Printer: are the 300.000 pages/month a request for all 15 devices	Yes.
25	Lot 4	High-Volume Color Laser Multifunctional Printer: are 2.5GB RAM acceptable	No.
26	Lot 4	High-Volume Color Laser Multifunctional Printer: is an warm-up time of 300 sec acceptable	No.
27	Lot 4	High-Volume Color Laser Multifunctional Printer: what is the meaning of V-Fold: fold A3 pages to A4 pages?	V-fold refers to booklet printing and finishing.
28	Lot 4	High-Volume Color Laser Multifunctional Printer: authentication - is PIN authentication acceptable?	Yes.
29	Lot 4	High-Volume Color Laser Multifunctional Printer: Secure Print - is PIN authentication acceptable?	Yes.
30	Lot 4	Desktop Color Laser Multifunctional Printer: are the Maximum duty cycle: 60,000 pages/month a request for all 55 devices?	Yes.
31	Lot 4	Desktop Color Laser Multifunctional Printer: are 28 pages per minute acceptable?	No

32	Lot 4	Is an service agreement instead of an vendor warranty acceptable?	No
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